

LancerTV

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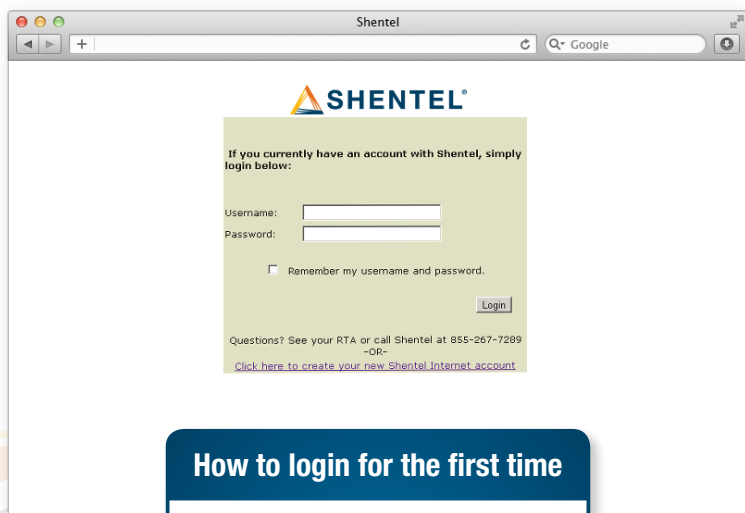
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Programming options subject to change due to programming agreements.

Quick Tips for Shentel Internet



How to login for the first time

- A new username and password must be created every year.
- To create an account click "Click here to create your new Shentel account." or call Shentel at 1-855-267-7289.
- These are the same procedures followed in the past.

Common Issues

- When you log-in for the first time make sure you connect your computer to the Ethernet port in the wall with an Ethernet cable. Open an Internet browser and click the text link "Click here to create your new Shentel Internet account."
- Have you registered for the new school year? Every student must re-register each year. Log-in information from previous years will not allow access.
- Once you login you should not have to log-in again unless you are using a new device. If a device has not been used for an extended period of time, it may also require log-in information to be entered again.
- Once you have set up your Shentel account, you will be able to use your new Shentel ID and password to connect to wireless Internet.
- Please contact Shentel at 1-855-267-7289 with any questions.