MAPFRE
Medical Insurance for International Students in Spain

Telephones: from abroad: 34-915-811-823  within Spain: 902-361-994

MAPFRE is the largest insurance company in Spain. Longwood University provides medical insurance through MAPFRE for students in the Institute of Spanish Studies (Valencia, Spain) programs at no extra cost.

The MAPFRE policy includes:

* Transportation or medical repatriation, in case of illness or accident of the insured (unlimited).
* Medical attention for accident or illness of the insured outside of the country of residence (limit: 12,000 euros)
* Transportation or repatriation of the deceased insured.
* Travel expenses of a person accompanying the insured – for hospitalization of more than 5 days of the insured – for death of the insured.
* Lodging expenses of a person accompanying the hospitalized insured – up to 60 euros/day; maximum 10 days (limit 600 euros).
* Extension of the stay of the insured in case of accident or illness – up to 42 euros/day; maximum 10 days (limit 420 euros).
* Return to country of origin due to death in the family of the insured – up to the second degree relation.
* Shipping of medications.
* Transmission of urgent messages
* General information
* Coordination and providing of assistance services
* Civil Liability up to 60,000 euros
* Participants will be covered from the first to the last day of the program, anywhere in the world.

What to do if you get sick or if you are hurt in an accident and require medical attention:

Participants will have a toll-free telephone number on the MAPFRE card to contact in case of accident or illness. Before going to a doctor or hospital, call this number; you will be asked for your MAPFRE policy number, which will also be on your card. They will assign your case a number and will preauthorize your visit to the doctor. They will assign a specific clinic, doctor or hospital to you and you must go to the one they have assigned. When you arrive at the doctor or hospital, the check-in desk will have received a fax authorizing your treatment. You do not pay anything. MAPFRE uses private clinics and hospitals and they are all very modern and have state-of-the-art facilities.

You will receive more detailed information at the orientation meeting the first class day in Spain.

In addition, Longwood University requires all students to have a primary health insurance policy.